

# Pre-existing condition General practitioner certificate

This certificate requests information from you and your treating practitioner about the signs and/or symptoms associated with the condition/s requiring treatment. The only person authorised to decide whether you have a pre-existing condition is a medical or other health practitioner appointed by Defence Health. The medical practitioner appointed by Defence Health will consider the opinion of, and evidence presented by your treating practitioner on this certificate before making an informed assessment of pre-existing conditions. The practitioner appointed by Defence Health to review your case may need up to five business days to investigate and make an assessment.

**Privacy note:** Please note there is information about how we manage personal information in our Privacy Policy on our website. It also explains how individuals may access and correct personal information and make a complaint.

## What happens next?

You will be notified in writing of the outcome of the investigation. If your condition is assessed as pre-existing then a copy of the Defence Health appointed practitioner's report will also be forwarded to you for your records. If you are taking out hospital cover for the first time, you will not receive any benefits for a pre-existing ailment in the first twelve months of membership. If you have upgraded from a lower level of cover in the past twelve months, you will need to serve the pre-existing waiting period before the higher level of benefit will be available. You will still be entitled to the benefits of your previous level of cover during the waiting period.



For more information about pre-existing conditions, please visit

## Certification by general practitioner continued

### Pre-existing conditions details

1. Date of hospital admission (or proposed admission)    /    /     to    /

2a. Principal condition (reason for hospitalisation)

2b. Nature of operation (if any)

2c. Associated conditions (if any)

3. Date of patient's first attendance for this illness    /    /

4. Signs or symptoms of the condition (i.e. in 2a above

# Pre-existing condition Specialist or consultant practitioner certificate

This certificate requests information from you and your treating practitioner about the signs and/or symptoms associated with the condition/s requiring treatment. The only person authorised to decide whether you have a pre-existing condition is a medical or other health practitioner appointed by Defence Health. The medical practitioner appointed by Defence Health will consider the opinion of, and evidence presented by your treating practitioner on this certificate before making an informed assessment of pre-existing conditions. The practitioner appointed by Defence Health to review your case may need up to five business days to investigate and make an assessment.

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## What happens next?

You will be notified in writing of the outcome of the investigation. If your condition is assessed as pre-existing then a copy of the Defence Health appointed practitioner's report will also be forwarded to you for your records. If you are taking out hospital cover for the first time, you will not receive any benefits for a pre-existing ailment in the first twelve months of membership. If you have upgraded from a lower level of cover in the past twelve months, you will need to serve the pre-existing waiting period before the higher level of benefit will be available. You will still be entitled to the benefits of your previous level of cover during the waiting period.

## Certification by specialist practitioner continued

### Pre-existing conditions details

1. Date of hospital admission (or proposed admission)    /    /     to    /

2a. Principal condition (reason for hospitalisation)

2b. Nature of operation (if any)

2c. Associated conditions (if any)

3. Date of patient's first attendance for this illness    /    /

4. Signs or symptoms of the condition (i.e. in 2